



آلية تقديم المطالبات التأمين ضد التعطيل عن العمل

الفهرس

- 1- آلية تقديم للعاملين في القطاع الخاص #13
- 2- آلية تقديم للعاملين في القطاع الحكومي الإتحادي #26
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Claims Submission Guideline Involuntary Loss of Employment Insurance

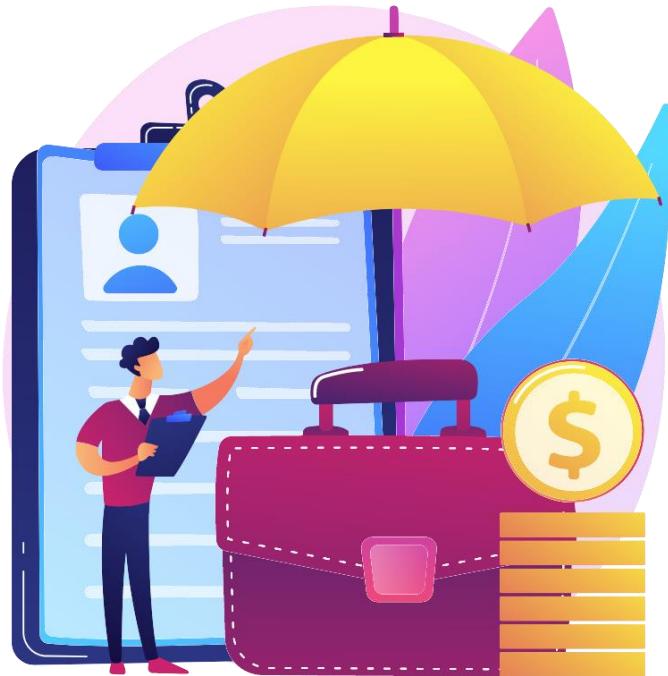
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هل تعمل في القطاع الخاص؟
إليك كيفية تقديم مطالباتك



نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE



فقدت عملك؟ نحن هنا لنضمن لك الحماية





2

01 زيارة الموقع:

<https://www.diniloe.ae/nsure/login/#/>

- اضغط على "قدم مطالبتك".

The screenshot shows the homepage of the Diniloe.ae website. At the top, there is a teal banner with the text "اضغط على "قدم مطالبتك"" (Click on "Submit your claim"). Below the banner, the main content area features a large circular illustration of three people: a man standing on the left holding a blue folder, a man sitting at a desk in the center working on a laptop, and a woman standing on the right holding a clipboard. The woman is pointing towards the man at the desk. To the right of the illustration, there is descriptive text: "An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE". Above the illustration, the website's logo and name are displayed: "نظام التأمين ضد التعطيل عن العمل بدولة الإمارات" and "Involuntary Loss of Employment Scheme in UAE". The main navigation menu includes "Sign In" and "English". Below the illustration, there are three main options: "Individual" (with a person icon), "Sector" (with a group icon), and "Company" (with a thumbs-up icon). The "Individual" option is expanded, showing "Private", "Federal Government", and "Non-Registered in MOHRE" sectors. At the bottom of the page, there is a button labeled "Submit your claim" with a briefcase icon, which is highlighted with a red rectangular box. A large blue arrow points from the right side of the page towards this red box.





02 أدخل رقم الهوية الإماراتية ورقم الهاتف المتحرك

- قم بتسجيل الدخول باستخدام رمز التحقق (OTP).
- أدخل الرقم الموحد UID أو رقم الهوية الإماراتية EID المستخدم أثناء الاشتراك.
- تأكد من إدخال رقم الهاتف المتحرك بالصيغة الصحيحة: مثال: x-xxxxxx5.
- أدخل تاريخ ميلادك.
- اطلب إرسال رمز التتحقق (OTP) إلى رقم الهاتف المدخل.
- أدخل رمز التتحقق لإتمام عملية تسجيل الدخول بنجاح.



An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE

[Sign In](#) | English

Back
Sign In - Select your way of login

With OTP
Registered User

Request OTP



اضغط على تقديم المطالبة 03

The screenshot shows the user interface for the scheme. On the left, a sidebar has 'Claim Submission' highlighted with a red box. The main area displays policy details for a renewal payment of AED 252 over 2 years, noting full payment received on 17-09-2025. Below this is a table of insurance/endorsement records.

S.No	Certificate of Insurance / Endorsement	Type	Status	Inception Date	Expiry Date	Duration	Payment Option	Suspended Status	Download
1	[REDACTED]	Policy	Expired	22-09-2023	21-09-2025	2 Years	Full/Annual	No	
2	[REDACTED]	Policy	Active	22-09-2025	21-09-2027	2 Years	Full/Annual	No	



Got any problem ?
Please Reach Us



04 قم بتأكيد بيانات التواصل الخاصة بك، ثم اضغط على "المتابعة إلى عملية المطالبة".

- هل تحتاج إلى تحديث بيانات التواصل الخاصة بك؟ تواصل معنا على **600599555**
- اضغط على "المتابعة إلى عملية المطالبة".

← →

← →

Home

Claim

Claim Submission

My Claims

Endorsement

Claim Notification

Certificate of Insurance	Employee Name :	[REDACTED]
[REDACTED]	Policy Duration :	2 Years
[REDACTED]	Mobile No	[REDACTED]
(Please contact call center to update your Mobile No. and Email)		
Proceed your Claim Process →		

← →





05 معلومات يجب معرفتها عند تقديم مطالبتك

اضغط موافق

Claim Notification

Certificate of Insurance	Employee Name :	Payment Option :
[Redacted]	[Redacted]	Yearly
Policy Duration :	Coverage Period :	22-09-2025 to 21-09-2027
Mobile No	Email ID	[Redacted]

(Please contact call center to update your Mobile No. and Email)

Kindly note that you need to cancel your work permit if you are working under MOHRE (Cancel your Employment No. if you are working with FAHR) before submitting claim.

Also please note that your claim needs to meet the below conditions to be validated:

- On Unemployment's date, you were subscribed to the ILOE for at least 12 consecutive months without cancellation
- Your unemployment is for a reason other than RESIGNATION or a disciplinary action
- You are legally resident in the UAE
- You are submitting your claim within 30 days of the date of the termination
- You are not reported as an absconded worker
- You paid the ILOE's due premium

OK



Got any problem ?
Please Reach Us



تأكيد تاريخ وسبب انتهاء الخدمة

06

إذا كان تاريخ وسبب الإلغاء المذكورين غير صحيحين، يجب عليك إضافة ملاحظات وتحميل المستندات الداعمة.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT
Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct Yes No

Remarks

Type your comments

Payment Details
Choose your Payment Method : Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests.

Bank Name IBAN No. Account Number
--Select-- AE IBAN Number Account Number

Account Holder Name
Account Holder Name

Documents
Please select Document Type and Upload
--Select--

Submit Claim Reset Close



اختر "نعم" لتأكيد سبب وتاريخ الإلغاء إذا كانوا صحيحين.

Claim Notification

Certificate of Insurance Employee Name: THAT
Policy Duration: 1 Year Payment Option: Yearly
Mobile No. (Please contact call center to update your Mobile No. and Email)
Coverage Period: 01-01-2023 to 31-12-2023

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT
Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct Yes No

Submit Claim Reset Close

Got any problem ? Please Reach Us



طريقة إستلام التعويض شركة الصرافة – التحويل البنكي

07

يرجى اختيار القناة المفضلة لديك لاستلام التعويض في حال تمت الموافقة على المطالبة:



نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Payment Details
 Choose your Payment Method * Required Bank Exchange House



08 طريقة إستلام التعويض - التحويل البنكي

اختر اسم البنك وأدخل تفاصيل حسابك البنكي،
بما في ذلك رقم الآيبيان، رقم الحساب، واسم صاحب الحساب.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Yes No

Remarks Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close

- قم بالتأكيد أن شركة دي للتأمين ستقوم بحفظ بيانات حسابك البنكي واستخدامها للطلبات المستقبلية.
- يرجى ملاحظة أن نظام التأمين ضد التعطيل عن العمل لا يملك إمكانية التحقق من صحة رقم الآيبيان الخاص بك، لذلك يرجى التأكد من أن رقم الآيبيان صحيح قبل تقديم المطالبة.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Yes No

Remarks Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	Account Number
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close



10 طريقة إستلام التعويض - شركة الصرافة

- يرجى اختيار مقدم خدمة الصرافة الذي تفضل
- استلام مبلغ التعويض من خلاله.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method :: Required Bank Exchange House

Name of Exchange House * Required --Select-- Emirates ID: Passport No:

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.
Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.



11 تقديم المطالبة

• اضغط على "تقديم المطالبة".

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method : * Required Bank Exchange House

Name of Exchange House * Required	Emirates ID:	Passport No:
--Select--		

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.

 Submit Claim





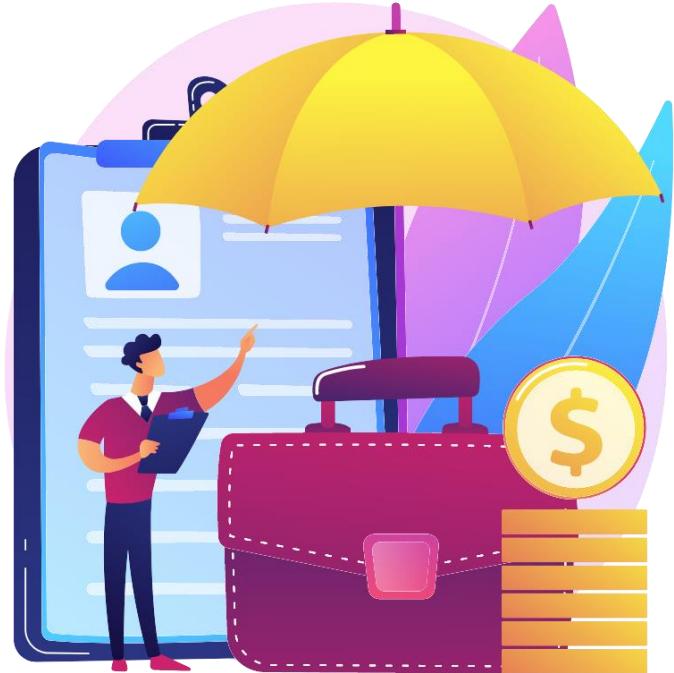
سيتم إرسال التحديثات المتعلقة بالمطالبة إلى البريد الإلكتروني المسجل.
وفي حال رغبتك في تحديث بيانات التواصل الخاصة بك، يُرجى الاتصال بنا
على الرقم 60059955



هل تعمل في القطاع الحكومي الإتحادي؟
إليك كيفية تقديم مطالبتك



نظام التأمين ضد التعكّل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE



فقدت عملك؟ نحن هنا لنضمن لك الحماية





01 زيارة الموقع:

<https://www.diniloe.ae/nsure/login/#/>

- اضغط على "قدم مطالبتك".

The screenshot shows the homepage of the DINILOE website. At the top, there is a navigation bar with a logo, a 'Sign In' button, and an 'English' dropdown. Below the navigation, there is a large circular illustration of three people (two men and one woman) working together at a desk, with one person giving a thumbs-up. Below the illustration, there is a brief description of the scheme: 'An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE'. At the bottom of the page, there are social media icons for Facebook, Twitter, and LinkedIn.

Individual
An individual or worker can use this option to login to the ILOE Portal.

Sector

<input type="radio"/> Private	<input type="radio"/> Federal Government	<input type="radio"/> Non-Registered in MOHRE
-------------------------------	--	---

Company
Company user or business owner can login via this option.

Submit your claim
An individual or worker can use this option to register the claim





02 أدخل رقم الهوية الإماراتية ورقم الهاتف المتحرك

- قم بتسجيل الدخول باستخدام رمز التحقق (OTP).
- أدخل الرقم الموحد UID أو رقم الهوية الإماراتية EID المستخدم أثناء الاشتراك.
- تأكد من إدخال رقم الهاتف المتحرك بالصيغة الصحيحة: مثال: x-xxxxxx5.
- أدخل تاريخ ميلادك.
- اطلب إرسال رمز التتحقق (OTP) إلى رقم الهاتف المدخل.
- أدخل رمز التتحقق لإتمام عملية تسجيل الدخول بنجاح.



An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE

[Sign In](#) | English

With OTP

Registered User

Request OTP



اضغط على تقديم المطالبة 03

The screenshot shows the user interface for the scheme. On the left, a sidebar menu includes Home, Claim (with 'Claim Submission' highlighted by a red box), My Claims, and Endorsement. Below the sidebar is a support icon with a phone receiver and the text 'Got any problem? Please Reach Us'.

The main content area displays policy details for a renewal policy. It shows the COI number, payment option (Yearly), policy duration (2 Year(s)), inception date (22-09-2025), expiry date (21-09-2027), and total premium (AED 252). It also indicates that the premium has been fully paid (AED 252) on 17-09-2025 at 11:00:42 AM.

Below the policy details, there is a table listing two certificates of insurance/endorsements:

S.No	Certificate of Insurance / Endorsement	Type	Status	Inception Date	Expiry Date	Duration	Payment Option	Suspended Status	Download
1	[REDACTED]	Policy	Expired	22-09-2023	21-09-2025	2 Years	Full/Annual	No	
2	[REDACTED]	Policy	Active	22-09-2025	21-09-2027	2 Years	Full/Annual	No	





04 قم بتأكيد بيانات التواصل الخاصة بك، ثم اضغط على "المتابعة إلى عملية المطالبة".

هل تحتاج إلى تحديث بيانات التواصل الخاصة بك؟ تواصل معنا على

60059955

ضغط على "المتابعة إلى عملية المطالبة".

- 1



نظام الخسارة غير المائية عن العمل في دولة الإمارات
Involuntary Loss of Employment Scheme in UAE

English
Last Login Date and Time
20-11-2025 12:33:03 PM

Home
 Claim
 Claim Submission
 My Claims
 Endorsement

Claim Notification

Certificate of Insurance

Employee Name : [REDACTED]

Policy Duration : 2 Years

Mobile No [REDACTED]

(Please contact call center to update your Mobile No. and Email)

Payment Option : Yearly

Coverage Period : 22-09-2025 to 21-09-2027

Email ID [REDACTED]@gmail.com

Proceed your Claim Process





05 معلومات يجب معرفتها عند تقديم مطالبتك

اضغط موافق

Claim Notification

Certificate of Insurance	Employee Name :	Payment Option :
[Redacted]	[Redacted]	Yearly
Policy Duration :	Coverage Period :	22-09-2025 to 21-09-2027
Mobile No	Email ID	[Redacted]

(Please contact call center to update your Mobile No. and Email)

Kindly note that you need to cancel your work permit if you are working under MOHRE (Cancel your Employment No. if you are working with FAHR) before submitting claim.

Also please note that your claim needs to meet the below conditions to be validated:

- On Unemployment's date, you were subscribed to the ILOE for at least 12 consecutive months without cancellation
- Your unemployment is for a reason other than RESIGNATION or a disciplinary action
- You are legally resident in the UAE
- You are submitting your claim within 30 days of the date of the termination
- You are not reported as an absconded worker
- You paid the ILOE's due premium

OK



Got any problem ?
Please Reach Us





06 تأكيد تاريخ وسبب التعطل عن العمل

اختر سبب التعطل عن العمل وآخر يوم عمل، ثم اضغط على "نعم" لتأكيد المعلومات التي قمت بإدخالها.

The screenshot shows the 'Claim Notification' page of the ILAES system. At the top, there are sections for 'Employee Name', 'Payment Option', and 'Coverage Period'. Below this, there's a section for 'MOHRE / FAHR / Non-Registered in Mohre' which includes fields for 'Reason of the Unemployment' (dropdown menu), 'Last Working Date' (input field), and a confirmation checkbox. The 'Reason of the Unemployment' dropdown and the 'Last Working Date' input field are both highlighted with red boxes.

Claim Notification

Certificate of Insurance Employee Name : Payment Option :
Policy Duration : Coverage Period :
Mobile No Email ID

MOHRE / FAHR / Non-Registered in Mohre

Reason of the Unemployment : Last Working Date :
Required --Select-- Required
Please add actual last working date

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be 'NA'

I confirm the above Cancellation reason and Date are correct : Yes No





07 قم بتحميل المستندات الداعمة الخاصة بك

ملاحظة: قبل تحميل أي ملف، يرجى التأكد من الآتي:

- اختيار نوع المستند الصحيح من القائمة المنسدلة (مثل: بطاقة الهوية الإماراتية / جواز السفر والتأشيرة) تحميل ملف الهوية الإماراتية
- تحميل المستند المطابق لنوع المستند الذي تم اختياره مثال: إذا اخترت "عقد العمل" من القائمة يجب تحميل ملف عقد العمل فقط.
- التأكد من أن المستند واضح وساري المفعول وقابل للقراءة.
- يجب ألا يتجاوز الحجم الإجمالي لجميع الملفات المرفوعة 5 ميغابايت.

Document

Please select Document Type and Upload:

--Select--



عند تقديم مطلبتك،
يرجى اختيار المستندات ذات الصلة من القائمة أدناه وتحميلها:

- 1- بطاقة الهوية الإماراتية، جواز السفر، وتأشيرة الإقامة
- 2- عقد العمل
- 3- خطاب إنهاء الخدمة أو الاستقالة
- 4- إلغاء الإقامة (يُستثنى من هذا المتطلب مواطنو دولة الإمارات، مواطنو دول مجلس التعاون الخليجي، وحاملي الإقامة الذهبية)
- 5- كشف الحساب البنكي
- 6- الشكوى العمالية (مطلوب فقط في حال وجود شكوى عمالية)
- 7- تقرير الدخول والخروج (يُستثنى من هذا المتطلب مواطنو دولة الإمارات فقط)
- 8- المستندات الداعمة





طريقة إستلام التعويض شركة الصرافة – التحويل البنكي 08

يرجى اختيار القناة المفضلة لديك لاستلام التعويض في حال تمت الموافقة على المطالبة:

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason :	THAT	Cancellation Date :	THAT
-----------------------	------	---------------------	------

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Payment Details
 Choose your Payment Method * Required Bank Exchange House



09 طريقة إستلام التعويض - التحويل البنكي

اختر اسم البنك وأدخل تفاصيل حسابك البنكي،
بما في ذلك رقم الآيبيان، رقم الحساب، واسم صاحب الحساب.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Yes No

Remarks Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests.

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close

- قم بالتأكيد أن شركة دي للتأمين ستقوم بحفظ بيانات حسابك البنكي واستخدامها للطلبات المستقبلية.
- يرجى ملاحظة أن نظام التأمين ضد التعطل عن العمل لا يملك إمكانية التحقق من صحة رقم الآيبيان الخاص بك، لذلك يرجى التأكد من أن رقم الآيبيان صحيح قبل تقديم المطالبة.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Yes No

Remarks Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests.

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	Account Number
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close



10 طريقة إستلام التعويض - شركة الصرافة

- يرجى اختيار مقدم خدمة الصرافة الذي تفضل
- استلام مبلغ التعويض من خلاله.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method :: Required Bank Exchange House

Name of Exchange House * Required

--Select--

Emirates ID: XXXXXXXXXXXXXX

Passport No: XXXXXXXXXXXXXX

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.
Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.



١١ تقديم المطالبة

• اضغط على "تقديم المطالبة".

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method : * Required Bank Exchange House

Name of Exchange House * Required	Emirates ID:	Passport No:
--Select--		

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.

Submit Claim Reset Close





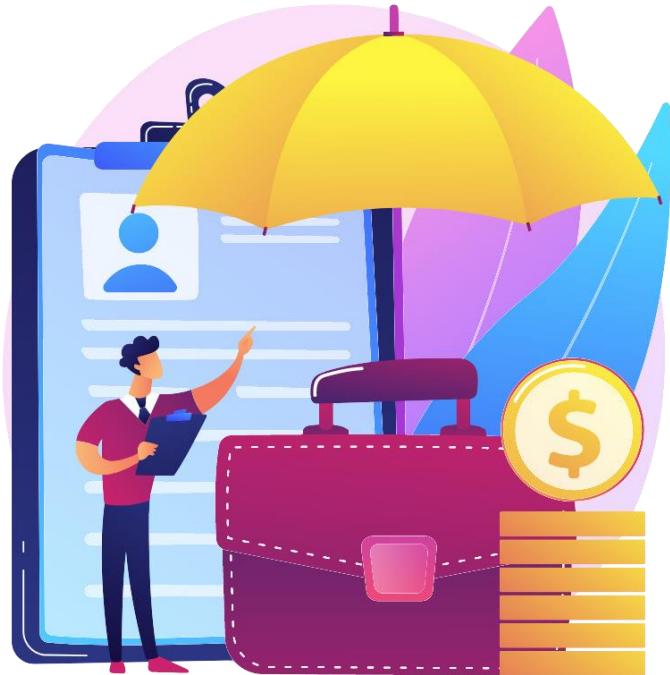
سيتم إرسال التحديثات المتعلقة بالمطالبة إلى البريد الإلكتروني المسجل.
وفي حال رغبتك في تحديث بيانات التواصل الخاصة بك، يُرجى الاتصال بنا
على الرقم 60059955



هل تعمل في قطاع الغير مسجلين
بأنظمة الوزارة؟
إليك كيفية تقديم مطالباتك



نظام التأمين ضد التعكّل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE



فقدت عملك؟ نحن هنا لنضمن لك الحماية





01 زيارة الموقع:

<https://www.diniloe.ae/nsure/login/#/>

- اضغط على "قدم مطالبتك".

The screenshot shows the homepage of the Diniloe.ae website. At the top, there is a teal banner with the text "اضغط على "قدم مطالبتك"" (Click on "Submit your claim"). Below the banner, there is a large circular illustration of three people: a man standing on the left holding a blue folder, a man sitting at a desk in the center working on a laptop, and a woman standing on the right holding a clipboard. The woman is pointing towards the man at the desk. To the right of the illustration, there is a section titled "Individual" with the sub-section "Sector". Under "Sector", there are three options: "Private" (selected), "Federal Government", and "Non-Registered in MOHRE". Below this, there is a section titled "Company" with the sub-section "Sector". Under "Sector", there are three options: "Private", "Federal Government", and "Non-Registered in MOHRE". At the bottom of the page, there is a red box highlighting the "Submit your claim" button, which is located in the "Claimant" section. A red arrow points from the "Submit your claim" button to the "Claimant" section.





02 أدخل رقم الهوية الإماراتية ورقم الهاتف المتحرك

- قم بتسجيل الدخول باستخدام رمز التحقق (OTP).
- أدخل الرقم الموحد UID أو رقم الهوية الإماراتية EID المستخدم أثناء الاشتراك.
- تأكد من إدخال رقم الهاتف المتحرك بالصيغة الصحيحة: مثال: x-xxxxxx5.
- أدخل تاريخ ميلادك.
- اطلب إرسال رمز التتحقق (OTP) إلى رقم الهاتف المدخل.
- أدخل رمز التتحقق لإتمام عملية تسجيل الدخول بنجاح.



An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE

[Sign In](#) | English

▢ Back

Sign In - Select your way of login

With OTP
 Registered User

* Required

* Required



اضغط على تقديم المطالبة 03

The screenshot shows the user interface of the scheme's website. On the left, a sidebar menu includes Home, Claim (with 'Claim Submission' highlighted by a red box), My Claims, and Endorsement. A support icon with a phone receiver is at the bottom. The main content area has tabs for Home, Claim, and Endorsement. The 'Claim' tab is active, showing fields for Worker Name, UID / Emirates ID, Passport number, Nationality, Category, Sector (Private selected), Year of Birth, Gender (Female), and a dropdown for Change Sector. Below this is a 'Policy details' section with a summary of a policy: COI number (redacted), Payment option: Yearly, Policy duration: 2 Year(s), Inception date: 22-09-2025, Expiry date: 21-09-2027, Policy Type: Renewal, Total Premium: 252 AED. It notes 1 Installment payments, Total premium paid: AED 252, Total premium due: AED 0, and Last payment received: AED 252 on 17-09-2025 11:00:42 AM. Buttons for 'View Policy Details' and 'View Statement' are present. At the bottom is a table of certificates:

S.No	Certificate of Insurance / Endorsement	Type	Status	Inception Date	Expiry Date	Duration	Payment Option	Suspended Status	Download
1	(Redacted)	Policy	Expired	22-09-2023	21-09-2025	2 Years	Full/Annual	No	
2	(Redacted)	Policy	Active	22-09-2025	21-09-2027	2 Years	Full/Annual	No	





04 قم بتأكيد بيانات التواصل الخاصة بك، ثم اضغط على "المتابعة إلى عملية المطالبة".

هل تحتاج إلى تحديث بيانات التواصل الخاصة بك؟ تواصل معنا على

• 600599555

اضغط على "المتابعة إلى عملية المطالبة".

Claim Notification

Certificate of Insurance	Employee Name :	Payment Option :
	Policy Duration :	Yearly
	Mobile No	Coverage Period :
		22-09-2025 to 21-09-2027
	(Please contact call center to update your Mobile No. and Email)	Email ID
		@gmail.com

Proceed your Claim Process →





05 معلومات يجب معرفتها عند تقديم مطالبتك

اضغط موافق

Claim Notification

Certificate of Insurance	Employee Name :	Payment Option :
[Redacted]	[Redacted]	Yearly
Policy Duration :	2 Years	Coverage Period :
Mobile No	[Redacted]	Email ID

(Please contact call center to update your Mobile No. and Email)

Kindly note that you need to cancel your work permit if you are working under MOHRE (Cancel your Employment No. if you are working with FAHR) before submitting claim.

Also please note that your claim needs to meet the below conditions to be validated:

- On Unemployment's date, you were subscribed to the ILOE for at least 12 consecutive months without cancellation
- Your unemployment is for a reason other than RESIGNATION or a disciplinary action
- You are legally resident in the UAE
- You are submitting your claim within 30 days of the date of the termination
- You are not reported as an absconded worker
- You paid the ILOE's due premium

OK



Got any problem ?
Please Reach Us





06 تأكيد تاريخ وسبب التعطل عن العمل

اختر سبب التعطل عن العمل وآخر يوم عمل، ثم اضغط على "نعم" لتأكيد المعلومات التي قمت بإدخالها.

The screenshot shows the 'Claim Notification' page of the ILAES system. At the top, there are tabs for 'Home' and 'Administration'. The main form includes fields for 'Employee Name', 'Policy Duration' (set to '1 Year'), 'Payment Option' (set to 'Yearly'), and 'Coverage Period' (set to '12-04-2023 to 11-04-2024'). Below this, there's a section for 'MOHRE / FAHR / Non-Registered in Mohre' with fields for 'Reason of the Unemployment' (dropdown menu with 'Select' placeholder), 'Last Working Date' (text input field with placeholder 'Please add actual last working date'), and a 'Cancellation Reason' dropdown menu. A note at the bottom states: 'Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be 'NA''. There is also a checkbox for confirming the cancellation reason and date are correct. At the bottom right of the form are buttons for 'Submit Claim', 'Reset', and 'Close'.





07 قم بتحميل المستندات الداعمة الخاصة بك

ملاحظة: قبل تحميل أي ملف، يرجى التأكد من الآتي:

- اختيار نوع المستند الصحيح من القائمة المنسدلة (مثل: بطاقة الهوية الإماراتية / جواز السفر والتأشيرة) تحميل ملف الهوية الإماراتية
- تحميل المستند المطابق لنوع المستند الذي تم اختياره مثال: إذا اخترت "عقد العمل" من القائمة يجب تحميل ملف عقد العمل فقط.
- التأكد من أن المستند واضح وساري المفعول وقابل للقراءة.
- يجب ألا يتجاوز الحجم الإجمالي لجميع الملفات المرفوعة 5 ميغابايت.

Document

Please select Document Type and Upload:

--Select--
--Select--
Supporting Documents
Emirates ID, Passport and VISA
Employment Contract
Termination/Resignation Letter
Cancellation of Residency
Bank Statement
Labor Complaint
Entry / Exit Movements Report

عند تقديم طلبتك،
يرجى اختيار المستندات ذات الصلة من القائمة أدناه وتحميلها:

- 1- بطاقة الهوية الإماراتية، جواز السفر، وتأشيرة الإقامة
- 2- عقد العمل
- 3- خطاب إنهاء الخدمة أو الاستقالة
- 4- إلغاء الإقامة (يُستثنى من هذا المتطلب مواطنو دولة الإمارات، مواطنو دول مجلس التعاون الخليجي، وحاملي الإقامة الذهبية)
- 5- كشف الحساب البنكي
- 6- الشكوى العمالية (مطلوب فقط في حال وجود شكوى عمالية)
- 7- تقرير الدخول والخروج (يُستثنى من هذا المتطلب مواطنو دولة الإمارات فقط)
- 8- المستندات الداعمة





طريقة إستلام التعويض شركة الصرافة – التحويل البنكي 08

يرجى اختيار القناة المفضلة لديك لاستلام التعويض في حال تمت الموافقة على المطالبة:

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason :	THAT	Cancellation Date :	THAT
-----------------------	------	---------------------	------

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Payment Details
 Choose your Payment Method * Required Bank Exchange House



09 طريقة إستلام التعويض - التحويل البنكي

اختر اسم البنك وأدخل تفاصيل حسابك البنكي بما في ذلك رقم الآييان، رقم الحساب، واسم صاحب الحساب،

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT
Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close

- قم بالتأكد أن شركة دي للتأمين ستقوم بحفظ بيانات حسابك البنكي واستخدامها للطلبات المستقبلية.
- يرجى ملاحظة أن نظام التأمين ضد التعطل عن العمل لا يملك إمكانية التحقق من صحة رقم الآييان الخاص بك، لذلك يرجى التأكد من أن رقم الآييان صحيح قبل تقديم المطالبة.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT
Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	Account Number
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close



10 طريقة إستلام التعويض - شركة الصرافة

- يرجى اختيار مقدم خدمة الصرافة الذي تفضل
- استلام مبلغ التعويض من خالله.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method :: Required Bank Exchange House

Name of Exchange House * Required

 --Select--

Emirates ID: XXXXXXXXXXXXXX Passport No: XXXXXXXXXXXXXX

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.
Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.



١١ تقديم المطالبة

. اضغط على "تقديم المطالبة".

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method : * Required Bank Exchange House

Name of Exchange House * Required	Emirates ID:	Passport No:
--Select--		

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.

Submit Claim Reset Close





سيتم إرسال التحديثات المتعلقة بالمطالبة إلى البريد الإلكتروني المسجل.
وفي حال رغبتك في تحديث بيانات التواصل الخاصة بك، يُرجى الاتصال بنا
على الرقم 60059955





نظام التأمين ضد التعكّل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

شكراً !!

هل لديك مزيد من الإستفسارات؟



Claims@iloe.ae



600 599 555





نظام التأمين ضد التعطيل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE



**Are you a Private Sector Employee?
Here's how you can submit your claim**



LOST YOUR JOB, WE GOT YOU COVERED





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

01 Visit our portal:

<https://www.diniloe.ae/nsure/login/#/>

- Choose submit your claim

نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE

Individual
An individual or worker can use this option to login to the ILOE Portal.

Sector

Private Federal Government Non-Registered in MOHRE

Company
Company user or business owner can login via this option.

Submit your claim
An individual or worker can use this option to register the claim





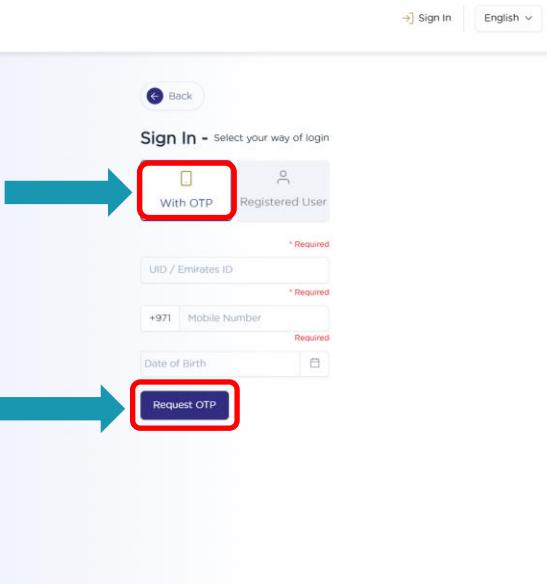
نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

02 Insert Emirates ID and mobile number

- Sign in using OTP verification.
- Enter your registered UID/EID number (the one used during subscription).
- Ensure the mobile number is entered in the correct format: Example: 5x-xxxxxx
- Enter your Date of Birth.
- Request an OTP to be sent to the entered mobile number.
- Enter the OTP to successfully complete the login process.



An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE



Sign In - Select your way of login

With OTP Registered User

* Required

UID / Emirates ID

+971 Mobile Number

Date of Birth

Request OTP



نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

03 Click Claim Submission

The screenshot shows the user interface of the scheme's website. On the left, a sidebar menu includes 'Home', 'Claim' (which is highlighted with a red box and has a teal arrow pointing to it), and 'Endorsement'. Below the sidebar is a support icon with a phone receiver and the text 'Got any problem ? Please Reach Us'. The main content area displays 'Policy details' for a policy with a COI number (redacted). It shows the payment option is 'Yearly', duration is '2 Year(s)', inception date is '22-09-2025', and expiry date is '21-09-2027'. The policy type is 'Renewal' and the total premium is '252'. To the right, a message states 'You have fully paid the policy premium AED 252'. Below this are buttons for 'View Policy Details' and 'View Statement'. At the bottom, a table lists two certificates of insurance/endorsements, both marked as 'Policy', 'Expired', and 'Active'.

S.No	Certificate of Insurance / Endorsement	Type	Status	Inception Date	Expiry Date	Duration	Payment Option	Suspended Status	Download
1	(Redacted)	Policy	Expired	22-09-2023	21-09-2025	2 Years	Full/Annual	No	
2	(Redacted)	Policy	Active	22-09-2025	21-09-2027	2 Years	Full/Annual	No	





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

04 Confirm your contact details and click on Proceed to your Claim Process

- Need to update your contact details? Reach us at 600599555
- Click on Proceed to your Claim Process

The screenshot shows the 'Claim Notification' page of the Involuntary Loss of Employment Scheme in UAE. The page has a purple header with icons for home, claim, submission, my claims, and endorsement. The main content area displays the following information:

Certificate of Insurance	Employee Name :	Payment Option :
[Redacted]	[Redacted]	Yearly
Policy Duration :	2 Years	Coverage Period :
Mobile No	[Redacted]	22-09-2025 to 21-09-2027
(Please contact call center to update your Mobile No. and Email)		
Proceed your Claim Process		

A red box highlights the 'Proceed your Claim Process' button at the bottom right of the form.





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

05

Information that you need to know when submitting your claim

- Press Ok

Claim Notification

Certificate of Insurance

Employee Name : [REDACTED]
Policy Duration : 2 Years
Mobile No : [REDACTED]

Payment Option : Yearly
Coverage Period : 22-09-2025 to 21-09-2027
Email ID : [REDACTED]

(Please contact call center to update your Mobile No. and Email)

Kindly note that you need to cancel your work permit if you are working under MOHRE (Cancel your Employment No. if you are working with FAHR) before submitting claim.

Also please note that your claim needs to meet the below conditions to be validated:

- On Unemployment's date, you were subscribed to the ILOE for at least 12 consecutive months without cancellation
- Your unemployment is for a reason other than RESIGNATION or a disciplinary action
- You are legally resident in the UAE
- You are submitting your claim within 30 days of the date of the termination
- You are not reported as an absconded worker
- You paid the ILOE's due premium

OK



Got any problem ?
Please Reach Us





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

If the mentioned cancellation date and reason aren't correct, you need to add remarks and upload supporting documents

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT
Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks Remarks
 Type your comments

Payment Details
 Choose your Payment Method : Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. * Required

Bank Name * Required IBAN No. * Required Account Number * Required
 --Select-- AE IBAN Number Account Number

Account Holder Name * Required
 Account Holder Name

Documents
 Please select Document Type and Upload. * Required
 --Select--

Submit Claim Reset Close

06 Confirming the unemployment Date and Reason

Choose yes to confirm the cancellation reason & date if correct

Claim Notification

Certificate of Insurance Employee Name: Payment Option:
 Policy Duration: Coverage Period:
 Mobile No: *(Please contact call center to update your Mobile No. and Email)* Yearly
 01-01-2023 to 31-12-2023 Email ID

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT
Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct Yes No

Submit Claim Reset Close





07

Payment Method Exchange House – Bank Transfer

Kindly choose your preferred channel to receive the compensation in case of claim approval
Exchange house or Bank Transfer

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Payment Details
Choose your Payment Method * Required Bank Exchange House



08 Payment Method – Bank Transfer

- Choose your Bank Name and add your bank account details.
- IBAN Number, Account Number, and Account Holder Name.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Required Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

<input type="text"/> Bank Name <small>Required</small>	<input type="text"/> IBAN No. <small>Required</small>	<input type="text"/> Account Number <small>Required</small>
--Select--	AE	IBAN Number
<input type="text"/> Account Holder Name <small>Required</small>	<input type="text"/>	
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close



MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Required Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

<input type="text"/> Bank Name <small>Required</small>	<input type="text"/> IBAN No. <small>Required</small>	<input type="text"/> Account Number <small>Required</small>
--Select--	AE	IBAN Number
<input type="text"/> Account Holder Name <small>Required</small>	<input type="text"/>	
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close





9 Payment Method – Exchange House

1. Please select the Exchange provider through which you prefer to receive the compensation payment.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT

Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method :: Required Bank Exchange House

Name of Exchange House * Required

--Select--

Emirates ID:

Passport No:

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.



10 Claim Submission

- Click Submit Claim

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method : * Required Bank Exchange House

Name of Exchange House * Required Emirates ID: Passport No:

--Select--

(Please contact call center to update your Emirates ID and Passport No.)

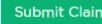
Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.

 Submit Claim



1. Updates regarding the claim will be sent to the registered Email
case you want to update your contact details, kindly contact
600599555.





نظام التأمين ضد التعطيل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE



**Are you a Federal Government Employee?
Here's how you can submit your claim**



LOST YOUR JOB, WE GOT YOU COVERED





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

01 Visit our portal:

<https://www.diniloe.ae/nsure/login/#/>

- Choose submit your claim

The screenshot shows the 'Submit your claim' section of the portal. It features a large red rectangular box around the 'Submit your claim' button, which is highlighted with a teal arrow pointing towards it from the right side of the image.

Submit your claim
An individual or worker can use this option to register the claim.

Sector

- Private
- Federal Government
- Non-Registered in MOHRE

Individual
An individual or worker can use this option to login to the ILOE Portal.

Company
Company user or business owner can login via this option.

Sign In English

An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE





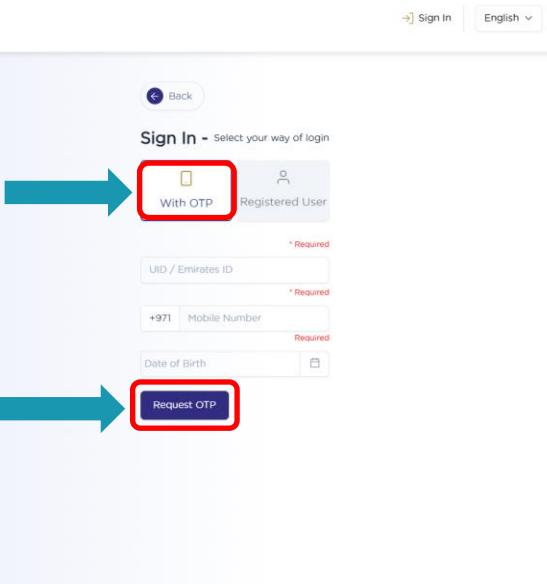
نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

02 Insert Emirates ID and mobile number

- Sign in using OTP verification.
- Enter your registered UID/EID number (the one used during subscription).
- Ensure the mobile number is entered in the correct format: Example: 5x-xxxxxx
- Enter your Date of Birth.
- Request an OTP to be sent to the entered mobile number.
- Enter the OTP to successfully complete the login process.



An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE



Sign In - Select your way of login

With OTP Registered User

* Required

UID / Emirates ID

+971 Mobile Number

Date of Birth

Request OTP



نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

03 Click Claim Submission

The screenshot shows the user interface of the scheme's website. On the left sidebar, there are four main navigation items: Home, Claim (which is highlighted with a red box and has a teal arrow pointing to it), My Claims, and Endorsement. Below the sidebar is a support icon with a phone receiver and the text "Got any problem? Please Reach Us". The main content area is titled "Policy details". It displays policy information such as COI number, Payment option (Yearly), Policy duration (2 Year(s)), Inception date (22-09-2025), Expiry date (21-09-2027), Policy Type (Renewal), and Total Premium (AED 252). It also shows payment history with a message: "You have fully paid the policy premium AED 252". At the bottom of the main content area is a table listing certificates of insurance/endorsements.

S.No	Certificate of Insurance / Endorsement	Type	Status	Inception Date	Expiry Date	Duration	Payment Option	Suspended Status	Download
1	[REDACTED]	Policy	Expired	22-09-2023	21-09-2025	2 Years	Full/Annual	No	
2	[REDACTED]	Policy	Active	22-09-2025	21-09-2027	2 Years	Full/Annual	No	





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

04 Confirm your contact details and click on Proceed to your Claim Process

- Need to update your contact details? Reach us at 600599555
- Click on Proceed to your Claim Process

The screenshot shows the 'Claim Notification' section of the website. It displays the following information:

- Certificate of Insurance: [Redacted]
- Employee Name: [Redacted]
- Policy Duration: 2 Years
- Mobile No: [Redacted] (Note: Please contact call center to update your Mobile No. and Email)
- Payment Option: Yearly
- Coverage Period: 22-09-2025 to 21-09-2027
- Email ID: [Redacted] @gmail.com

A large blue arrow points to the right, and a red box highlights the blue 'Proceed your Claim Process' button.





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

05

Information that you need to know when submitting your claim

- Press Ok

Claim Notification

Certificate of Insurance

Employee Name : [REDACTED]
Policy Duration : 2 Years
Mobile No : [REDACTED]

Payment Option : Yearly
Coverage Period : 22-09-2025 to 21-09-2027
Email ID : [REDACTED]

(Please contact call center to update your Mobile No. and Email)

Kindly note that you need to cancel your work permit if you are working under MOHRE (Cancel your Employment No. if you are working with FAHR) before submitting claim.

Also please note that your claim needs to meet the below conditions to be validated:

- On Unemployment's date, you were subscribed to the ILOE for at least 12 consecutive months without cancellation
- Your unemployment is for a reason other than RESIGNATION or a disciplinary action
- You are legally resident in the UAE
- You are submitting your claim within 30 days of the date of the termination
- You are not reported as an absconded worker
- You paid the ILOE's due premium

OK

Home

Claim

Claim Submission

My Claims

Endorsement

Last Login Date and Time
20-11-2025 12:33:03 PM

English

Proceed your Claim Process

Got any problem ?
Please Reach Us





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

06 Confirming the unemployment Date and Reason

Select the unemployment reason and the last working date, then click “Yes” to confirm the information you have entered.

The screenshot shows the 'Claim Notification' page. At the top, there are fields for 'Employee Name' (containing '1 Year'), 'Payment Option' (containing 'Yearly'), and 'Coverage Period' (containing '12-04-2023 to 11-04-2024'). Below this, under 'MOHRE / FAHR / Non-Registered in Mohre', there are dropdowns for 'Reason of the Unemployment' (labeled 'Required') and 'Last Working Date' (labeled 'Required'). A note below states: 'Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be 'NA''. At the bottom, there is a checkbox labeled 'I confirm the above Cancellation reason and Date are correct' (labeled 'Required'), with 'Yes' checked and 'No' unselected. The page includes standard buttons for 'Submit Claim', 'Reset', and 'Close'.





Note: Before uploading any file, please make sure to:

**Select the correct document type from the dropdown list
(e.g.: Emirates ID / Passport & Visa → upload Emirates ID file)**

Upload the matching document based on the selected type

Example:

If you select “Employment Contract” from the list → upload the Employment Contract file only.

Ensure that your document is clear, valid, and readable

The total size of all uploaded files must not exceed 5 MB

Document

Please select Document Type and Upload:

--Select--

07 Upload your supporting documents

When submitting your claim, please select and upload the relevant documents from the list below:

- 1- Emirates ID, Passport, and VISA**
- 2- Employment Contract**
- 3- Termination / Resignation Letter**
- 4- Cancellation of Residency (This requirement is exempt for UAE Nationals, GCC Nationals, and Golden Visa holders)**
- 5- Bank Statement**
- 6- Labor Complaint (Required only if there's an active labor complaint)**
- 7- Entry / Exit Movements Report (This requirement is exempt for UAE Nationals only)**
- 8- Supporting Documents**





08

Payment Method Exchange House – Bank Transfer

Kindly choose your preferred channel to receive the compensation in case of claim approval
Exchange house or Bank Transfer

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Payment Details
Choose your Payment Method * Required Bank Exchange House





1. Choose your Bank Name and add your bank account details.
2. IBAN Number, Account Number, and Account Holder Name.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Required Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. - Required

<input type="text"/> Bank Name <small>Required</small>	<input type="text"/> IBAN No. <small>Required</small>	<input type="text"/> Account Number <small>Required</small>
--Select--	AE	IBAN Number
<input type="text"/> Account Holder Name <small>Required</small>	<input type="text"/>	
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close

09 Payment Method – Bank Transfer

- Confirm that Dubai Insurance will capture your bank details and use them for future requests
- Kindly note that the ILOE system won't have control over verifying your IBAN details. Please make sure your IBAN is correct before submitting your claim.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Required Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. - Required

<input type="text"/> Bank Name <small>Required</small>	<input type="text"/> IBAN No. <small>Required</small>	<input type="text"/> Account Number <small>Required</small>
--Select--	AE	IBAN Number
<input type="text"/> Account Holder Name <small>Required</small>	<input type="text"/>	
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close





10 Payment Method – Exchange House

1. Please select the Exchange provider through which you prefer to receive the compensation payment.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT

Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method :: Required Bank Exchange House

Name of Exchange House * Required

--Select--

Emirates ID:

Passport No:

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.





11

Claim Submission

• Click Submit Claim

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method : * Required Bank Exchange House

Name of Exchange House * Required Emirates ID: Passport No:

--Select--

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.

 Submit Claim



1. Updates regarding the claim will be sent to the registered Email
case you want to update your contact details, kindly contact
600599555.





نظام التأمين ضد التعطيل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE



**Are you a Non-Registered in MOHRE Employee?
Here's how you can submit your claim**



LOST YOUR JOB, WE GOT YOU COVERED





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

01 Visit our portal:

<https://www.diniloe.ae/nsure/login/#/>

- Choose submit your claim

نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE

Individual
An individual or worker can use this option to login to the ILOE Portal.

Sector

Private Federal Government Non-Registered in MOHRE

Company
Company user or business owner can login via this option.

Submit your claim
An individual or worker can use this option to register the claim





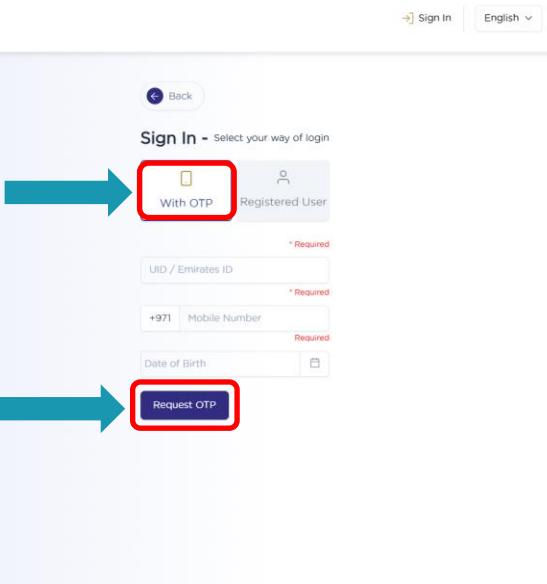
نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

02 Insert Emirates ID and mobile number

- Sign in using OTP verification.
- Enter your registered UID/EID number (the one used during subscription).
- Ensure the mobile number is entered in the correct format: Example: 5x-xxxxxx
- Enter your Date of Birth.
- Request an OTP to be sent to the entered mobile number.
- Enter the OTP to successfully complete the login process.



An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE



Sign In - Select your way of login

With OTP Registered User

* Required

UID / Emirates ID

+971 Mobile Number

Date of Birth

Request OTP



نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

03 Click Claim Submission

The screenshot shows the user interface for the scheme. On the left sidebar, there is a red box highlighting the 'Claim Submission' button under the 'Claim' section. A teal arrow points to this button from the left.

Policy details

COI number:	[REDACTED]	Payment option:	Yearly
Policy duration:	2 Year(s)	Total premium paid :	AED 252
Inception date:	22-09-2025	Total premium due :	AED 0
Expiry date:	21-09-2027	Last payment received	AED 252 on 17-09-2025 11:00:42 AM
Policy Type:	Renewal		
Total Premium	252		

[View Policy Details](#) [View Statement](#)

S.No **Certificate of Insurance / Endorsement** **Type** **Status** **Inception Date** **Expiry Date** **Duration** **Payment Option** **Suspended Status** **Download**

1	[REDACTED]	Policy	Expired	22-09-2023	21-09-2025	2 Years	Full/Annual	No	[REDACTED]
2	[REDACTED]	Policy	Active	22-09-2025	21-09-2027	2 Years	Full/Annual	No	[REDACTED]

**Got any problem ?
Please Reach Us**





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

04 Confirm your contact details and click on Proceed to your Claim Process

- Need to update your contact details? Reach us at 600599555
- Click on Proceed to your Claim Process

The screenshot shows the 'Claim Notification' section of the application. It displays the following information:

- Certificate of Insurance: [Redacted]
- Employee Name: [Redacted]
- Policy Duration: 2 Years
- Mobile No: [Redacted] (Note: Please contact call center to update your Mobile No. and Email)
- Payment Option: Yearly
- Coverage Period: 22-09-2025 to 21-09-2027
- Email ID: [Redacted] @gmail.com

A large blue arrow points to the right, and a red box highlights the blue 'Proceed to your Claim Process' button.





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

05

Information that you need to know when submitting your claim

- Press Ok

Claim Notification

Certificate of Insurance

Employee Name : [REDACTED]
Policy Duration : 2 Years
Mobile No : [REDACTED]

Payment Option : Yearly
Coverage Period : 22-09-2025 to 21-09-2027
Email ID : [REDACTED]

(Please contact call center to update your Mobile No. and Email)

Kindly note that you need to cancel your work permit if you are working under MOHRE (Cancel your Employment No. if you are working with FAHR) before submitting claim.

Also please note that your claim needs to meet the below conditions to be validated:

- On Unemployment's date, you were subscribed to the ILOE for at least 12 consecutive months without cancellation
- Your unemployment is for a reason other than RESIGNATION or a disciplinary action
- You are legally resident in the UAE
- You are submitting your claim within 30 days of the date of the termination
- You are not reported as an absconded worker
- You paid the ILOE's due premium

OK

Home

Claim

Claim Submission

My Claims

Endorsement

Last Login Date and Time
20-11-2025 12:33:03 PM

English

Proceed your Claim Process

Got any problem ?
Please Reach Us





نظام التأمين ضد التعطل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

06 Confirming the unemployment Date and Reason

Select the unemployment reason and the last working date, then click “Yes” to confirm the information you have entered.

Claim Notification

Certificate of Insurance Employee Name : Payment Option :
Policy Duration : Coverage Period :
Mobile No Yearly
1 Year 12-04-2023 to 11-04-2024
Email ID

MOHRE / FAHR / Non-Registered in Mohre

Reason of the Unemployment : * Required --Select-- Last Working Date : * Required
Please add actual last working date

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be 'NA'

I confirm the above Cancellation reason and Date are correct : * Required Yes No

Submit Claim Reset Close





Note: Before uploading any file, please make sure to:

**Select the correct document type from the dropdown list
(e.g.: Emirates ID / Passport & Visa → upload Emirates ID file)**

Upload the matching document based on the selected type

Example:

If you select “Employment Contract” from the list → upload the Employment Contract file only.

Ensure that your document is clear, valid, and readable

The total size of all uploaded files must not exceed 5 MB

Document

Please select Document Type and Upload:

--Select--

--Select--

Supporting Documents

Emirates ID, Passport and VISA

Employment Contract

Termination/Resignation Letter

Cancellation of Residency

Bank Statement

Labor Complaint

Entry / Exit Movements Report

07 Upload your supporting documents

When submitting your claim, please select and upload the relevant documents from the list below:

1- Emirates ID, Passport, and VISA

2- Employment Contract

3- Termination / Resignation Letter

4- Cancellation of Residency (This requirement is exempt for UAE Nationals, GCC Nationals, and Golden Visa holders)

5- Bank Statement

6- Labor Complaint (Required only if there's an active labor complaint)

7- Entry / Exit Movements Report (This requirement is exempt for UAE Nationals only)

8- Supporting Documents





08

Payment Method Exchange House – Bank Transfer

Kindly choose your preferred channel to receive the compensation in case of claim approval
Exchange house or Bank Transfer

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Payment Details
Choose your Payment Method * Required Bank Exchange House





1. Choose your Bank Name and add your bank account details.
2. IBAN Number, Account Number, and Account Holder Name.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Required Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close

09 Payment Method – Bank Transfer

- Confirm that Dubai Insurance will capture your bank details and use them for future requests
- Kindly note that the ILOE system won't have control over verifying your IBAN details. Please make sure your IBAN is correct before submitting your claim.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct: Required Yes No

Remarks : Required
Type your comments

Payment Details
Choose your Payment Method: Bank Exchange House

I confirm that the insurance company can capture my bank details and use them for my future requests. Required

Bank Name <small>Required</small>	IBAN No. <small>Required</small>	Account Number <small>Required</small>
--Select--	AE IBAN Number	
Account Holder Name <small>Required</small>		
Account Holder Name		

Documents
Please select Document Type and Upload: Required

--Select--

Submit Claim Reset Close





10 Payment Method – Exchange House

- Please select the Exchange provider through which you prefer to receive the compensation payment.

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT

Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method :: Required Bank Exchange House

Name of Exchange House * Required

--Select--

Emirates ID:

Passport No:

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.





11

Claim Submission

• Click Submit Claim

MOHRE / FAHR / Non-Registered in Mohre

Cancellation Reason : THAT Cancellation Date : THAT

Kindly note if you are not registered with MOHRE / FAHR then your cancellation date and cancellation reason will be "NA".

I confirm the above Cancellation reason and Date are correct * Required Yes No

Remarks * Required

Type your comments

Payment Details

Choose your Payment Method : * Required Bank Exchange House

Name of Exchange House * Required Emirates ID: Passport No:

--Select--

(Please contact call center to update your Emirates ID and Passport No.)

Documents

Please select Document Type and Upload: * Required

Supporting Documents

Drop files here or click to upload.

Accepted file formats are (.png, .jpg, .jpeg, .pdf) and the maximum allowed size is 5MB per file.

 Submit Claim Reset Close



1. Updates regarding the claim will be sent to the registered Email
case you want to update your contact details, kindly contact
600599555.





نظام التأمين ضد التعطيل عن العمل بدولة الإمارات
Involuntary Loss of Employment Scheme in UAE

Thanks!!

Do You Have Any Inquiries?



Claims@iloe.ae



600 599 555

